

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel (nmi) Shaffer, et al
U.S. Serial No.: 10/649,452
Date Filed: August 25, 2003
Confirmation No.: 5754
Art Unit: 2645
For: METHOD AND SYSTEM FOR MANAGING
CALLS OF AN AUTOMATIC CALL
DISTRIBUTOR

COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

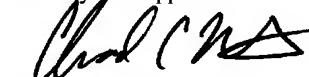
Applicant respectfully requests that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. The present Application was filed after June 30, 2003. Therefore, under the July 11, 2003, waiver of 37 C.F.R. § 1.98(a)(2)(i) by the U.S. Patent and Trademark Office, copies of U.S. Patents and U.S. Patent Application Publications listed in the attached PTO-1449 form are not enclosed. No representation is made that a search has been made, that these references are material to patentability, or that these references qualify as prior art.

Enclosed is a copy of the ISA/US Search Report, which was received by this office on May 11, 2006, identifying the references contained in this Information Disclosure Statement. Therefore, I hereby certify that the references contained in this Information Disclosure Statement were cited for the first time in a communication from the ISA/US in a related foreign application not more than thirty days prior to the filing of this Information Disclosure Statement.

An Office Action has not been received by Applicant in the above identified patent application. It is therefore believed that no fees are due in this matter. Please charge any fees or credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTT S L.L.P.
Attorneys for Applicant



Chad C. Walters
Reg. No. 48,022

Date: May 24, 2006

Correspondence Address

Customer No. **05073**

PTO-1449		Application No. 10/649,452	Applicant(s) Shmuel (nmi) Shaffer, et al	
Information Disclosure Citation In an Application		Docket Number 062891.1123	Group Art Unit 2645	Filing Date August 25, 2003

U.S. PATENT DOCUMENTS

		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A		6,301,354 B1	10/9/2001	Walker et al.	379	266.01	09/07/2000
B		6,314,178 B1	11/06/2001	Walker, et al.	379	266.01	07/13/2000
C							
D							
F							
F							
G							
H							
I							
J							
K							
L							
M							

FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
N								
O								
P								
Q								

DOCUMENT (Including Author, Title, Source, and Pertinent Pages)

DATE

R	International Search Report mailed May 10, 2006 re International Application No. PCT/US04/25782, filed August 10, 2004.	08/10/2004
S		
T		
U		

EXAMINER	DATE CONSIDERED
----------	-----------------

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.